



Help me
improve
performance



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SecureCo has a range of services to lift your performance. From detection of fraudulent behaviour (via phone or web) through to reducing your operating costs.

Voice Fraud & Identity Checker

Seamless verification of callers by our risk assessment engines that learn to identify suspicious behaviour often associated with potentially fraudulent callers.

Is it right for you?

Does your business take credit cards over the phone or are you finding it hard to maintain PCI DSS compliance? Do you have fraudulent callers? Do you want to reduce the time it takes to authenticate your customers? Is it important to you to know who your agents are talking to? Then SecureCo's Voice Fraud & Identity Checker is right for you.

What it does for you

We use industry leading risk engines, which are constantly learning to identify suspicious behaviour using over 1,300 factors. If the number has a high-risk reputation, has been spoofed, or comes from a high-risk carrier, the number will be flagged as possibly fraudulent.

Features & Benefits

- **Audio Analytics:** Real time analysis of the phone call's full audio to help contact centres identify malicious behaviour and verify legitimate callers.
- **Voice Authenticate:** Runs in the background of every call offering friction-free voice analysis to authenticate legitimate callers.
- **Bot Spot:** Technology that authenticates callers against their devices and behaviour and alerts enterprises to robotic dialling.
- **IVR Authenticate:** Anti-fraud intelligence for real-time authentication within the SecureCo Payment IVR system

Ecommerce Fraud & Identity Checker

SecureCo eCommerce Fraud & Identity Checker performs risk-based scoring of transactions in real time & blocks more than 500 million fraud attacks globally each year.

Is it right for you?

Does your business want to stop the infiltration of fraudulent ecommerce transactions which can cause damage to revenue and brand equity? Then SecureCo's eCommerce Fraud & Identity Checker is ideal for your environment.

What it does for you

SecureCo's Fraud & Identity Checker analyses online & offline attributes in real time, enabling your business to establish the true digital Identity of the person on the phone.

Features & Benefits

- **Web & Mobile device intelligence:** It helps businesses detect and prevent fraud from compromised computers, notebooks, tablets and other devices.
- **Identity & Link Analysis:** Identity & link analysis bridges the gap between physical identity, static information about a person and online user identities.
- **True Location & Behavioural Intelligence:** Provides the ability to accurately detect the use of location and identity cloaking services.
- **Botnet & Malware Threat Intelligence:** Protection against malware, Remote Access Trojans (RATs), Man-in-the-Middle (MitM), Man-in-the-Browser (MitB) attacks and phishing.

Voice Calling plans

Access SecureCo's competitive calling plans for your tollfree and landline phone numbers.

Is it right for you?

Do you want to reduce your costs associated with your 13, 1300 or 1800 numbers or landlines? Do you want to protect your business against carrier outages? Do you want the benefit of multiple carrier redundancy under one contract? Then talk to us and start reducing your operating costs.

What it does for you

We leverage our multi-carrier network and buying power to get better call rates than what's often in market and pass these substantial savings onto our clients.

Features & Benefits

- **Portability:** Tollfree and landline numbers are portable, so you can have the same number for the life of your business.
- **Multi-Carrier Diversity:** We have redundant carriage in place with multiple providers, guaranteeing uptime for your business during carrier outages.
- **Intelligent Network (IN):** SecureCo inbound Tollfree offers a range of services based on carrier grade Intelligent Network (IN) platform.
- **Carrier Monitoring:** Calls to/from carriers are proactively monitored 24/7 by our NOC and proactively fixed.
- **Call Quality:** Experience crystal clear carrier grade call quality, ensuring continuous availability to take payments

"A string of recent high-profile incidents were so jarring that business professionals couldn't help but recognise how the hostility and aggression of technological crime could impact their business goals or even their job security."
Gartner, 28 April 2018

Next Steps

Contact our knowledgeable sales team to find how your business can get ahead:

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