



# SecureCo

PAYMENTS.  
COMPLIANCE.  
SECURITY.

## Secure Toll-Free Calling

SecureCo's Toll-Free calling solutions connect your customers in Australia and from around the world.

### Do you need your clients to talk to you from across Australia or the world?

Many businesses today need to offer customers a means to reach them. Most often for support or sales.

SecureCo's Intelligent Network Toll-Free services (13/1300/1800 numbers) make it easier for your business to operate in an increasingly dispersed manner by providing callers with the ability to dial-in to your business at subsidised call rates using an inbound Toll-Free service number.

### SecureCo offers Carrier Grade calling to its customers

Our Secure Toll-Free calling voice services provide a wide variety of configuration options to match your business needs.

#### Simple Toll-Free Configuration

Simple configuration offers a call routing plan with a single or multiple answer points. It also comes with a choice of any basic routing features including:

- Australia wide land and mobile routing
- Call splaying and overflow routing
- Time of day, day of week, day of year routing.

#### Complex Toll-Free Configuration

Complex configurations offers origin-based routing features such as:

- Selected caller routing
- State-based routing
- Charge district routing
- Post code routing

#### Toll-Free Features

##### Intelligent Network Platform

Offers a range of call handling configurations, from basic call answer features through to multiple answer points or origin-based routing.

##### Geo-based Calling

Ensures a single common number is provided to your customers, while the call is routed to the nearest appropriate geographical answer point for the caller.

##### Competitive Pricing

Lowers your cost of taking calls by leveraging our group buying power with the leading telco providers.

##### Network Monitoring

Real-time and proactive network monitoring ensures quality issues are addressed with minimal customer call impact.

##### Call Quality

Experience crystal clear calls with no drop outs or interruptions. Real-time reporting provides empirical proof of network call quality and problem isolation.

### Domestic Toll-free

#### Service Description

With a Secure Toll-Free calling service, calls can be made from any mobile or fixed line to the toll-free; 13 or 1300/1800 number to a nominated number in Australia.

#### Service Coverage

Your business will be able to receive calls from any fixed or mobile network in Australia.

#### Service Features

The service offers a choice of toll-free numbers such as "13" (6 digits), "1300" and "1800" (10 digits) numbers.

### International Toll-Free

#### Service Description

International Toll-Free Services (ITFS), provide businesses located in Australia with a toll-free number in an overseas country mapped to a local Australian number.

#### Service Coverage

Your business will be able to receive calls from fixed or mobile networks in multiple originating international countries, delivered to a local Australian number.

#### Service Features

Our ITFS service offers the following features:

- Custom call barring such as mobile, selected callers or calling areas.
- Flexible call distribution based on
  - Time of day, day of week and year
  - Call overflow, spraying,
  - Customised voice responses

### Next Steps

Contact our knowledgeable sales team to find how your business can get ahead:

✉ sales@secureco.co ☎ 1300 73 11 58

secureco.co