



SecureCo

PAYMENTS.
COMPLIANCE.
SECURITY.

IVR Payments

Lower your costs and provide maximum convenience to your customers – our IVR Payments platform means your customers can make a payment when they want to, 24 hours a day and 365 days a year.

Reduce contact centre costs & uplift convenience

Use our IVR payments platform to move simple payments away from high cost agent based contact centre environments to an IVR.

Your IVR is fully automated and customisable. Your customers have the convenience of making a payment anytime it suits them and all payments are completely PCI-compliant.

The turnkey solution for Australian businesses

IVR Payments provides a simple scalable cloud based payment IVR solution that is easy operate.

With full customisation and 100% uptime this is an attractive addition to any enterprise payment offering.

Businesses are finding it is the perfect payment method for their customers whilst still meeting their PCI obligations.

Features of IVR Payments

100% Availability

Customers can make payments 24/7 x 365 days a year without needing to interact with an agent.

Full customisation with “flow builder” and programmable logic blocks

Customisable prompts and announcements give you control of your IVR to be scripted to your needs. Ensuring a 1st-class caller experience.

Cloud based “as a Service” implementation

Award winning highly available multi-data centre implementation with horizontal scaling to meet any load.

Hosted PCI Solution

Our PCI platform includes redundancy and 24/7 x 365 security monitoring and management.

Fully integrated

Works in conjunction with all other SecureCo's payment products, offering recurring billing, tokenisation and anti-fraud solutions.

Customer Portal

Query transaction histories and payment processing statistics.

Credit card data completely removed from your environment

No sensitive information ever goes through any of your systems or infrastructure.

Multi-Payment Service Provider (PSP) Compatible

We have integrated to all the major payment gateways. We also run our own gateway which is a high-value, low-cost alternative. You have flexibility and freedom with your PSP choice.

Key benefits



Significantly reduce your PCI-DSS burden with payments and credit card information kept completely outside your organisation. This presents the easiest and cheapest route to compliance which our security and PCI teams will guide you on.



Lower operating costs as the caller can make a payment without the need to tie up a high cost agent in your contact centre.



100% available – payments whenever your customers need it with our IVR Payments platform that operates 24/7x 365 – whether you have contact centre or not you can still take payments after hours.



Flexibility to customise what you want with SecureCo's 'flow builder'. You can set up and configure your IVR as you need in a way that best meets your requirements.

Our PCI compliant payment wrappers are integrated into your IVR seamlessly to process a payment.

Next Steps

Contact our knowledgeable sales team to find how your business can get ahead:

✉ sales@secureco.co ✆ +61 2 8378 7878

secureco.co