



SecureCo

PAYMENTS.
COMPLIANCE.
SECURITY.

Enterprise Voice Calling Solutions

SecureCo's Enterprise Voice is the best calling solution for Australian enterprises. Providing built-in Tier 1 multi-carrier protection it ensures you are still making and receiving calls when a network fails you.

Multi-carrier protection has never been easier

As markets become increasingly competitive, businesses need guaranteed up-time, ensuring continuous phone communication even if their carrier experiences an outage. Enterprise Voice implicitly offers businesses a multi-carrier solution, ensuring continuous phone communication.

Crystal clear call quality

By utilising multiple carriers and continuous end-to-end network monitoring, SecureCo ensures call quality remains at an enterprise level, regardless the underlying carrier used. SecureCo's multi-carrier approach means we can proactively resolve quality issues without impacting customer calls.

Only use what you need and handle peak demand

SecureCo can offer call session burst capability as part of Enterprise Voice to ensure capacity planning is simplified. Buying idle sessions only for peak events is a thing of the past.

Enterprise Voice Key features

Enterprise voice Carriage

Market leading uptime SLAs, multi-carrier and data centre redundancy, burst capacity and Enterprise Operations Monitoring (MOS), ensures no single point of failure.

Single Bill and simple call plans

Even though we provide a multi-carrier solution, SecureCo provides one simple call plan, irrelevant of the carrier been used and delivered to you in a single bill for simple account reconciliation.

Simple uplift to Secure Contact Centre to reduce PCI-DSS scope

Adding Secure Contact Centre to an existing Enterprise Voice implementation is simple and a natural evolution for contact centres.

Enterprise Grade Connectivity Options

Cloud or Managed Network Access networks make connecting a customer IP PBX or SIP Gateway to Enterprise Voice simple and reliable. Offering a simple Layer-2 Ethernet path ensures minimal hops and reduces complexity to ensure national low latency, jitter and high QoS implementations.

Key benefits

SecureCo's Enterprise Voice offers four key benefits that our clients' value:



Implicit Redundancy

In the event of your primary carrier experiencing an outage, calls can immediately complete via the secondary carrier ensuring continued voice services for your customers.



Call Quality

Experience crystal clear calls with no drop outs, ensuring your business call occurs uninterrupted. Our real-time monitoring and proactive correction ensure quality issues are addressed with minimal customer impact



Carrier Monitoring

Calls to/from carriers are monitored in real time by our Network Operations Centre and proactively fixed to minimise the impact of network disruptions.



Competitive Price

Leveraging our group buying power with Australia's leading telco providers, ensures your ongoing operating costs per customer call are reduced.

Next Steps

Contact our knowledgeable sales team to find how your business can get ahead:

E sales@secureco.co T +61 2 8378 7878

secureco.co