



SecureCo Omni-Channel Payment Solutions

Provide Customers with a range of payments options with SecureCo's Omni-Channel payment solution.

Give your customers payment choice: Webchat, SMS, Teams & QR Code Payments

Why: Today's pervasive adoption of social platforms and chat tools allow businesses to communicate in near real-time, without queues and transactions taking hours to complete. Delivering greater customer options for payments relies on secure, always-on solutions that meet PCI compliance standards.

How: Powering your call centre environment with SecureCo Omni-Channel Payment Solutions gives you assurance that your team can provide the highest levels of service, regardless of platform, with a simple short URL link to your prepopulated payment page hosted by SecureCo.

Right fit, real time

Why: Business agility calls for cloud-based solutions that flex with your requirements. Creating a great experience means meeting your customers where they are: A conversation may start in a chat, move to a messaging application, and complete in a phone call with your customer care team.

Digital channels have moved into the contact centre, augmenting what was once a voice-only environment.

How: SecureCo's Omni-Channel Payment Solutions enhance your customer engagement metrics and enable your contact centre team to deliver a connected, seamless PCI Compliant payment experience through all channels, regardless the platform you use to interact with.



Benefits



Payments on demand

SecureCo's dynamic, on demand solution allows your contact centre agents to engage the payments service on an as-needed basis, using a simple short URL-based delivery.



Live tracking and continuous feedback

Your agents receive continuous updates as a customer progresses through the payment process, allowing them to assist in real time.



We've got your digital channels covered

Take payments securely via any messaging or social platform, in addition to traditional voice and chat native payments.



Ultimate multi-tasker

Enable your agents to service multiple customers at the same time, via different channels.

Next Steps

Contact our knowledgeable sales team to find how your business can get ahead: sales@secureco.co or **+61 2 83 78 7878**